

Meter Change-out Program is Starting!

Within the next few weeks (early May), all accounts in the District will be receiving a post-card from Thielsch Engineering, who we have contracted to do the actual meter replacements by installing new cellular meters. This program will greatly benefit the District – it will enable us to received meter readings – and we appreciate your cooperation. If you are the property owner, and have not received a postcard by mid-May, please contact the Water District Office. Otherwise, all scheduling is to be done directly with Thielsch.

An example of the first postcard is shown below: Please promptly respond to the postcard and set up an appointment.

Thielsch Engineering
195 Frances Avenue
Cranston, RI 02910



295 South Street • Bernardston, MA

Thielsch Engineering is taking all necessary CDC recommended precautions to ensure meters are installed in a safe and contact-free manner. For information regarding COVID-19 related safety precautions and installation procedures, please visit Thielsch's website at <http://wms.thielsch.com/FAQ/>.

Dear Bernardston Fire & Water District Resident:

Bernardston Fire & Water District will soon be resuming our meter change-out program and installing a new water meter and remote reading device at your home. This installation work is being done by a private contractor, **Thielsch Engineering**. All installers have participated in COVID-19 sanitary training and will be outfitted with personal protection equipment. The installers will have ID Badges and clearly marked vehicles. Please visit <http://wms.thielsch.com/schedule/> for more info.



Please call Thielsch Engineering today at their toll-free number 1-888-709-9944 between 8:00 A.M. to 4:00 P.M. Monday through Friday to schedule an appointment; or log on to <http://wms.thielsch.com/schedule/> to set up an appointment online. Appointments are scheduled Monday through Friday from 8:00 A.M. to 4:00 P.M. You will need your Work Order and Service Code Numbers from the address label on this postcard to set up your appointment online.

Please do not contact Bernardston Fire & Water District to make this appointment. An adult (18 years or older) must be present at the time of the water meter replacement. The installation should take approximately 45 minutes to complete and the water will be shut off during this time. **There will be no charge to the customer for this installation of your water meter.**

Please make sure the area around your meter (5 foot radius) is accessible prior to your scheduled appointment. The water meter is likely located in the basement of your home towards the front of your home.

APPT. DATE: _____ TIME: _____

**METER PROGRAM
1st NOTICE**